



# Sandy City Council Office

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## MEMORANDUM

June 30, 2023

To: Dustin Fratto, Council Executive Director  
CC: Council Member Zach Robinson  
From: Liz Theriault, Council Communications and Policy Analyst  
Subject: Door to Door Solicitors

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### Sandy City

Sandy City does **not** have anything in City code that prohibits door-to-door solicitors, even if there is a “no soliciting” sign posted at the residence.

However, residents can give a “verbal warning” that solicitors are trespassing. If the solicitor returns after the clear verbal warning, a trespassing warning can be issued by the Sandy Police Department by request of the resident.

Sandy City also requires all solicitors to carry a Sandy City Business License with them. Residents can ask to see the business license before letting solicitors give their sales pitch. If the solicitor refuses or fails to provide the proper identification (or otherwise refuses to leave when asked), residents can call the business licensing office at (801) 568-7252 or the non-emergency dispatch number at (801) 799-3000.

### Other Cities

#### [North Salt Lake code 3-4-10:](#)

- Unlawful to knock on the door of a residence that bears a “no soliciting” placard or sign with language to that effect. Every solicitor shall examine the door and areas near door for any no solicitors’ placard and if one is posted, desist in any efforts to solicit at that residence. They cannot use “ruse, deception, or concealment” with a purpose to solicit when a residence has a no soliciting sign.
- Possession of a solicitation license does not relieve any solicitor of this duty.

#### [Draper code 6-8-070](#)

- Residents can place a “no soliciting”, “no trespassing” or sign with similar effect that is no smaller than 16 square inches on or near the main door, or near the property line adjacent to the sidewalk leading to the residence.

- It is a “violation of this chapter” for solicitors to knock on the door, ring the doorbell, etc. of a residence with a “no soliciting” or similar sign. They cannot use “ruse, deception, or concealment” with a purpose to solicit when a residence has a no soliciting sign.
- Time of day: it is unlawful for a solicitor to go to a residence before 8:00 A.M./ after 9:00 P.M. on business days; or before 9:00 A.M. / after 9:00 P.M. on weekends or holidays.

#### [Provo Code 6.09.170](#)

- “Every person soliciting or advocating shall check each residence for any “No Soliciting” sign or placard or any other notice or sign notifying a solicitor not to solicit on the premises, such as, but not limited to, “No Solicitation” signs. If any such sign or placard is posted, the solicitor shall desist from any efforts to solicit at the residence and shall immediately depart from such property. Possession of a certificate of registration does not relieve a solicitor of this duty.”

#### [West Valley 17-4-117](#)

- “Any occupant of a residence may give notice of a desire to refuse solicitors by displaying a “No Solicitation” sign which shall be posted on or near the main entrance door or on or near the property line adjacent to the sidewalk leading to the residence. The display of such sign or placard shall be deemed to constitute notice to any solicitor that the inhabitant of the residence does not desire to receive and/or does not invite solicitors. It shall be the responsibility of the solicitor to check each residence for the presence of any such notice.”

#### [West Jordan 4-2F-14](#)

- “Citizen Right To Post Property For No Solicitation: Any occupant of a residence may give notice of a desire to refuse solicitors by displaying a "No Solicitation" sign, which shall be posted on or near the main entrance door or on or near the property line adjacent to the sidewalk leading to the residence. The display of such sign or placard shall be deemed to constitute notice to any solicitor that the inhabitant of the residence does not desire to receive and/or does not invite solicitors. Solicitor Duty To Look For Postings: It shall be the responsibility of the solicitor to check each residence for the presence of any such notice.”

#### **Next Steps**

If a member of the Council would like to propose an amendment imposing restrictions on door to door solicitation, staff recommend that the amendment be made to Sandy Title 15 – Business Licensing. An amendment would need to follow the legislative process outlined in Council policy and would require the adoption of an Ordinance.