

January 21, 2025

Sandy City Council  
10000 Centennial Parkway  
Sandy, UT 84070

**RE: Q4 Report on the Medically Vulnerable People Transitional Housing Facility:  
CUP07282023- 006576, dated September 28, 2023; and the MOU recorded October 9,  
2023**

Dear Sandy City Council Chair and Council Members,  
We are pleased to have the opportunity to share with you the following building and program updates for the fourth quarter of 2024:

**Q4 Programmatic and Construction Updates:**

Refurbishments have been made that were important to effectively deliver services and provide the programming committed to in the MOU and CUP.

- An 8' impermeable courtyard fence has been installed to facilitate a large, secure outdoor area at the rear of the facility. This installation expands the exterior private common area to better meet the needs of the clients, provides an appropriate smoking area, promotes community, and is a space for respite and pet exercise and relief.
- STH and TRH met with Police Chief Severson to conduct the second bi-annual review of the Safety and Security plan as well as the programmatic upgrades that have been made.
  - A remote lockdown system with an exterior intercom and Knox Box has been installed to better secure the front entrance.
  - The security camera monitoring system has been rerouted to the new security desk for live monitoring.
  - A strict no loitering policy on the premises has been implemented and enforced by onsite security.
  - Additional security cameras have been added to the safety program in order to eliminate blind spots.
- Upgrades have been made to the Community Room that include **a non-slip floor** and a new HVAC system, to promote the comfort, safety and enjoyment of the facility.

**1 Year of Operations and Compliance:**

Since opening on January 20<sup>th</sup>, 2024, Shelter the Homeless has worked to complete all items required under the **Conditional Use Permit** and **Memorandum of Understanding**.

- STH has met with Sandy Police Chief or designee at least twice this year to review the Safety and Security Plan and prevent and eliminate any security issues.
- STH has retained two 24/7 on-site security personnel that monitor the interior and exterior property, monitor the live security camera system, and conduct searches of persons and belongings for contraband.

- STH has maintained the current landscape plan, although water-wise alternatives are being explored for the spring 2025. The parking lot asphalt has been repaired and updated striping was painted that included ADA stalls, per code. The building's wood accents have been painted and exterior appearance maintained.
- STH removed the previous hotel signage pole and added limited signage above the door to designate the facility as a program for medically vulnerable and seniors.
- STH contracts with our valuable non-profit partner, Catholic Community Services, to prepare and deliver lunch and dinner to individuals onsite, which totaled **81,560 meals** served in 2024. Breakfast is provided by The Road Home each morning and is resourced through donations.

***Shelter the Homeless, The Road Home, and Fourth Street Clinic***